

STORIES FROM THE INTERNET...

... THAT NO ONE WANTS TO EXPERIENCE



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Federal Office of Communications OFCOM
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Swiss Agency for Crime Prevention SKP PSC

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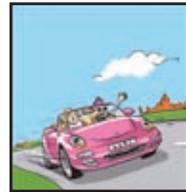
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Think about exactly what you make public on social networks (such as Facebook or Twitter) and how you come across. It is not only your friends who can see your information and images, many other people can too. Protect yourself: check your privacy settings on the platforms you use.

Information Commissioner's Office (UK)

www.ico.gov.uk/youth.aspx

eYou Guide to your Rights online

ec.europa.eu/information_society/eyouguide > Keywords >
Social networks

STORIES FROM THE INTERNET

I'M AWAY FOR A WHILE



TIP: Don't publicise your whereabouts

Be wary of internet acquaintances and do not believe everything they say. You can never be sure who such people actually are and what they really want. So be careful when meeting them. Always meet in a busy public place such as a cafe.

Insafe - European Network of Awareness Centres
www.saferinternet.org > For parents > Chat

Department of Education and Skills (Ireland)
www.webwise.ie

Cybercrime Coordination Unit Switzerland (CYCO)
www.kobik.ch > Registration Form

STORIES FROM THE INTERNET

THE DATE



TIP: Be careful about internet dating

If you want to register in a chatroom, use a made up name as a nickname, one which gives no indication of who you are. If in doubt, ask your parents or someone you trust. Never reveal your real name, address, school address, telephone number or mobile number in chatrooms or emails.

If you have been pestered, talk to your parents or someone else you trust. They can assess the risks and help you.

Child Exploitation and Online Protection Centre (CEOP)

www.thinkuknow.co.uk

Department of Education and Skills (Ireland)

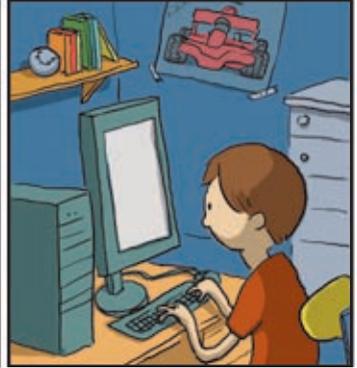
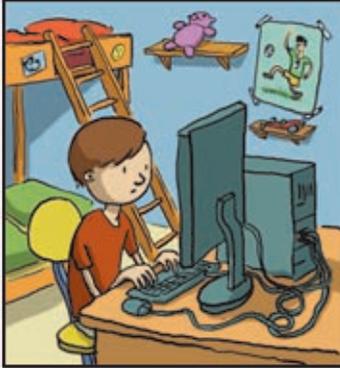
www.webwise.ie > chatwise

Cybercrime Coordination Unit Switzerland (CYCO)

www.kobik.ch > Registration Form

STORIES FROM THE INTERNET

RISKS TO CHILDREN



TIP: Protect children

If you put photos and videos on the internet, be aware that others may distribute them further. Digital images can be copied very quickly and can get into the wrong hands. Once they are on the net, they are out of your control forever.

Think about your future as well: you may not want to see the images again in a few years time or they may cause you harm in your private or professional life.

Teachtoday.eu

www.teachtoday.eu > Student advice > Protecting privacy and safety > Mobiles > Sexting

eYou Guide to your rights online

ec.europa.eu/information_society/youguide > Keywords > Photos

Insafe - European Network of Awareness Centres

www.saferinternet.org > For parents > Sexting

Tel-jeunes

en.teljeunes.com/informe-toi/internet

STORIES FROM THE INTERNET

UNEXPECTED CONSEQUENCES



TIP: Keep personal things private

Some deals are too good to be true. This goes for the internet too! So always be sceptical. Search for additional information on the product and the supplier using reports of others' experiences. Or contact the original manufacturer, who will be able to help you detect counterfeits and bootlegs.

STOP PIRACY - Swiss Anti-Counterfeiting and Piracy Platform

www.stop-piracy.ch/en

Swissmedic

www.swissmedic.ch > Market surveillance >

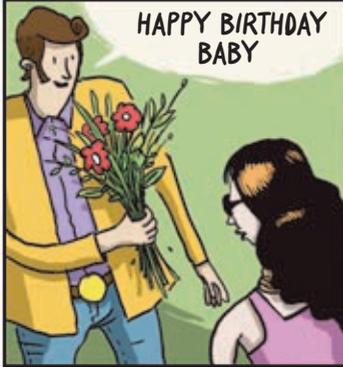
Medicinal products from the Internet

econsumer.gov

www.econsumer.gov > Report Your Complaint

STORIES FROM THE INTERNET

AN EXPENSIVE GIFT



TIP: If it's too good to be true... it probably is!

Do not divulge your mobile phone number, even on the internet. Read exactly what you are committing yourself to. It always makes sense to read the small print, especially the general terms and conditions.

Federal Office of Communication (OFCOM)

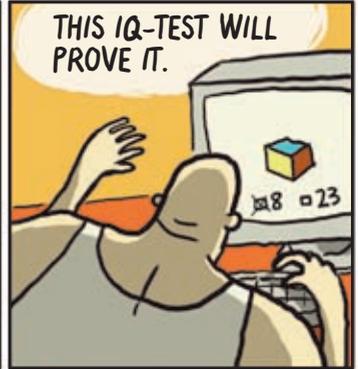
www.ofcom.admin.ch/sms

Cybercrime Coordination Unit Switzerland (CYCO)

www.kobik.ch > Registration Form

STORIES FROM THE INTERNET

THE IQ TEST



TIP: Read the small print

For most online purchases you have to register with a username and a password. Make sure you use different passwords for different online services. It is just as important to keep your passwords, usernames and access codes safe. Changing your passwords regularly further increases your security.

If someone makes unauthorised payments using your account, contact the payment service provider immediately in writing with all the documentation.

Reporting and Analysis Centre for Information Assurance (MELANI)
www.melani.admin.ch > Risks on the Internet > Protection > Rules of conduct

www.melani.admin.ch > Reporting form

Department of Education and Skills (Ireland)

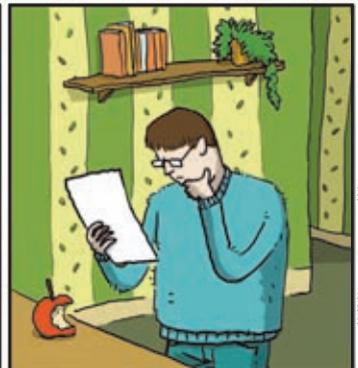
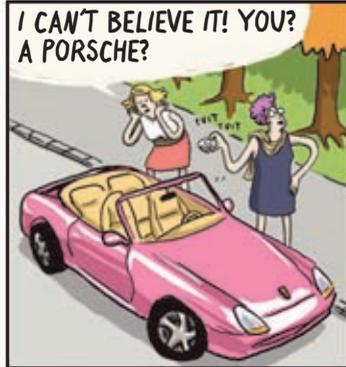
www.webwise.ie > Chatwise > Risks > Identity theft

Get Safe Online (UK)

www.getsafeonline.org > Help me stop identity theft

STORIES FROM THE INTERNET

A NICE SURPRISE



TIP: Use different passwords

Being bullied is always painful – and this is true online as well. If you are a witness to cyber-bullying, don't look the other way; involve adults if necessary. If you are bullied yourself, always turn to an adult you trust. Also, collect all the information on the attacks and make copies so that you can prove exactly what happened.

wiredSAFETY

www.stopcyberbullying.org

Teachtoday.eu

www.teachtoday.eu > Useful resources > Cyberbullying

Keepcontrol.eu

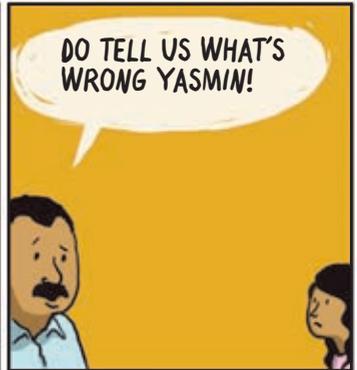
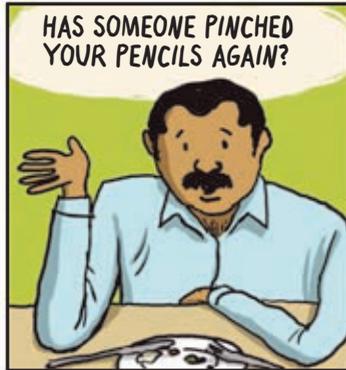
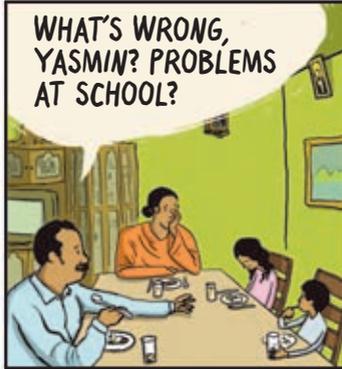
www.keepcontrol.eu

Cybercrime Coordination Unit Switzerland (CYCO)

www.kobik.ch > Registration Form

STORIES FROM THE INTERNET

THE PROBLEM



TIP: Deal with bullying

Protect your computer and by doing so you protect all your important documents and memories: install an antivirus program and a firewall and update them regularly. Check whether there are security updates for the operating system and software and always install them. Make backup copies of all data which is important to you, for example on a CD or an external hard drive. Keep the copies in a safe place.

Reporting and Analysis Centre for Information Assurance (MELANI)
www.melani.admin.ch > Risks on the Internet > Protection > Rules of conduct

www.melani.admin.ch > Services > Demonstrations and learning software

Get Safe Online (UK)

www.getsafeonline.org > How do I protect my PC

STORIES FROM THE INTERNET

DIGITAL MEMORIES



TIP: Protect your computer

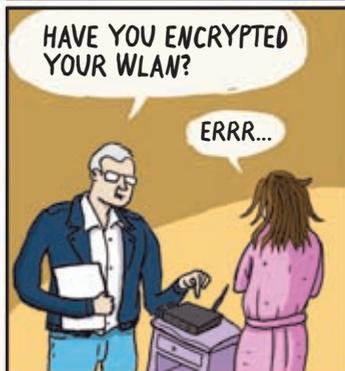
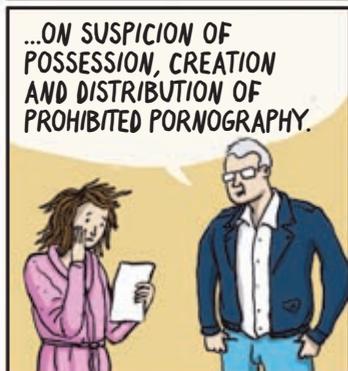
Check whether your wireless network (WLAN) is encrypted. If not, set up encryption using the manual for the device. The encryption tools are WPA2, WPA or WEP (an older standard). You can also get online help from the device manufacturer's support site or via their hotline. Switch the WLAN device off when it is not in use.

Reporting and Analysis Centre for Information Assurance (MELANI)
www.melani.admin.ch > Risks on the Internet > Protection > Wireless LAN

Federal Office of Communications (OFCOM)
www.ofcom.admin.ch/WLAN

STORIES FROM THE INTERNET

UNLOCKED DOORS



TIP: Encrypt your WLAN

COMIC: WWW.MATTIASLEUTWYLER.CH



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Cybercrime Coordination Unit Switzerland CYCOS
Federal Consumer Affairs Bureau FCAB
Federal Data Protection and Information Commissioner FDPIC
Federal Office of Communications OFCOM
Reporting and Analysis Centre for Information Assurance MELANI

Schweizerische Kriminalprävention
Prévention Suisse de la Criminalité

SKPPSC

www.storiesfromtheinternet.ch